9 It's a technical issue

Glossary

Page 101

- 9.1 data centre (n) /'dertə sentə(r)/
 a resource network of computer servers for
 sharing, storing or processing information
 between users in an organisation The
 company expanded its data centre to cope
 with the growing number of products they were
 handling. ❖ центр обработки данных
- 9.2 (early) adopter (n) /('з:li) ə'doptə(r)/
 sb who starts using a new technology (when it
 is still new) The bank was an early adopter
 of two-step security log-in systems.
 ❖ впервые применивший
- 9.3 the cloud (n) /ðə klaʊd/ a remote storage network for users to keep information or software programs online, which others may also have access to ● You can store photos and videos in the cloud to save space on your tablet. ❖ облачное хранилище данных

Reading Pages 102-103

- 9.4 artificial intelligence (n) /ˌɑːtɪfɪʃl ɪnˈtelɪdʒəns/
 computer systems that can use logic and
 imitate human thought processes Artificial
 intelligence can defeat even the most skilled
 players at board games, such as chess and
 Go. ❖ искусственный интеллект ❖ Abbrev: Al
 /ˌeɪ ˈaɪ/
- 9.5 chatbot (n) /'t∫ætbot/
 a computer program designed to copy human speech to have a conversation with sb, usually online He asked his smartphone chatbot for information about the city sights and got some useful information. ❖ чат-бот
- 9.6 face recognition (n) /feɪs rekəgˈnɪʃn/ ability of a device to recognise sb's face
 My passport photo was checked at the airport, using digital face recognition.
 ❖ распознавание лица Selso: facial recognition
- 9.7 text editor (n) /'tekst edito(r)/
 a computer program that enables you to make
 changes to a piece of writing He uses the
 text editor on his phone to change the wording
 of his files in the cloud. ❖ текстовый редактор

- 9.8 astounding (adj) /əˈstaʊndɪŋ/
 astonishing The GPS system can detect
 your location with astounding ассигасу.

 > astound (v) ❖ поразительный
- 9.9 portable (adj) /ˈpɔːtəbl/
 that can be carried or moved easily I have
 a portable phone charger that's very handy to
 use while travelling. ➤ portability (n)

 ❖ портативный, переносной
- 9.10 foresee (v) /fɔː'siː/
 predict None of the residents had foreseen
 the amount of damage the storm would do.

 ➤ foreseeable (adj) ❖ предвидеть
- 9.11 bot (n) /bot/
 a computer program that does tasks, such as data searches, automatically on the internet

 Many of the emails I receive appear to be sent by bots rather than real people. ❖ бот
- 9.12 automated (adj) /ˈɔːtəmeɪtɪd/
 done by machines or computers, not people
 Automated check-outs are common in
 UK supermarkets. ➤ automation (n)
 ф автоматизированный
- 9.13 warehousing (n) /'weəhaʊzɪŋ/
 the activity of storing large quantities of goods
 in a building before they are sold They
 have a small workshop where they make
 clothes to measure, thus avoiding the need for
 warehousing. ➤ warehouse (n) ❖ хранение
 товаров
- 9.14 repetitive (adj) /rr'petətɪv/
 done many times in the same way, so it is
 boring Ivana jokes with her workmates to
 make her factory job seem less repetitive.

 > repeat (v), repetition (n) ❖ повторяющийся,
 однообразный
- 9.15 personalise (v) /ˈpɜːsənəlaɪz/
 change sth to make it suit sb's individual
 needs He has some family photos on his
 desk to personalise his workspace.

 > personal, personalised (adj) ❖
 персонализировать, настраивать по себя
- 9.16 algorithm (n) /ˈælgərɪðəm/
 a set of rules or formulae that a computer
 uses to calculate sth ◆ Smartphone apps use
 algorithms to personalise ads for users.
 ❖ алгоритм

- 9.17 appealing (adj) /'əpi:lɪŋ/
 attractive The idea of working on a
 construction site in all weathers doesn't sound
 so appealing. ➤ appeal (v, n)
 привлекательный
- 9.18 healthcare (n) /'helθkeə(r)/
 medical services Healthcare workers have
 been working under extreme pressure dealing
 with patients throughout the pandemic.
 ❖ медицинское обслуживание
- 9.19 care (n) /keə(r)/
 giving attention and looking after sb/sth

 Parents should give their children love and care. ➤ care (v), caring, careful, careless (adj)

 уход, забота
- 9.20 autonomous (adj) /ɔː'tɒnəməs/
 which uses technology to be self-controlling
 without a human operator More safety tests
 have to be carried out on driverless vehicles
 before autonomous transport can be used
 more widely. ➤ autonomously (adv)

 ❖ независимый, автономный
- 9.21 majority (n) /məˈdʒɒrəti/
 the larger number of sth ◆ A large majority of students were against having online lessons.
 ❖ большинство ⑤ Opp: minority
- 9.22 negotiate (v) /nr'gəʊʃieɪt/
 make your way through or past obstacles on a
 difficult route He negotiated a path through
 the crowds of commuters to catch the morning
 train. ➤ negotiation (n), negotiable (adj)
 в пробираться, преодолевать
- 9.23 commute (n) /kəˈmjuːt/
 the journey to work and back She uses
 public transport on her daily commute to
 work in the city. ➤ commuting, commuter (n),
 commute (v) ❖ ездить на работу и обратно
- 9.24 efficiency (n) /r'fɪʃnsi/
 how well sth is done without wasting time,
 money, etc. When driven at a steady speed,
 the car has astounding fuel efficiency.

 ➤ efficient (adj), efficiently (adv)
 ф действенность, продуктивность,
 эффективность
- 9.25 pervasive (adj) /pəˈveɪsɪv/
 which spreads to all parts of sth The
 pervasive influence of technology makes it
 harder to keep up with events without using
 the internet. ➤ pervade (v)
 распространяющийся повсюду
- 9.26 grid (n) /grɪd/
 a network which connects a supply of sth
 Using GPS will ensure your location is connected to the information grid.

 ❖ электросеть

- 9.27 alert (v) /əˈlɜːt/
 make sb aware of sth that may need attention

 The banking app will alert you to new payments made from your account.

 > alert (adj, n), alertness (n)

 предупреждать
- 9.29 privacy (n) /'prɪvəsi/
 the state of being alone and not having
 personal details known publicly She uses
 a fake profile on social media because she
 values her privacy. ➤ private (adj), privately
 (adv) ❖ уединение
- 9.30 outweigh (v) /ˌaʊtˈweɪ/
 be more important than sth else The costs
 of buying and maintaining an electric car could
 outweigh the benefits. ❖ перевешивать, быть
 более значительным
- 9.31 capacity (n) /kə'pæsəti/
 ability to do sth She has a great capacity for remembering dates and details of events.
 ❖ способность
- 9.32 willingness (n) /ˈwɪlɪŋnəs/
 the quality of being willing to do sth The new teacher showed a willingness to adapt her methods to suit her students' needs.
 ❖ готовность ❖ Opp: unwillingness
- 9.33 universal (adj) /juːnɪˈvɜːsəl/ relating to everyone and everything Pollution is a universal issue that affects us all. > universe (n), universally (adv)
 ❖ всеобщий, универсальный

Vocabulary Page 104

- 9.34 format (n) /ˈfɔːmæt/
 the general design or type of sth I had to
 change the format of the document to make it
 readable. ➤ format (v) ❖ формат
- 9.35 export (v) /ɪk'spɔːt/
 move computer data to another program or
 device She exported the videos saved on
 her computer to an external hard drive.

 > export (n) ❖ копировать, экспортировать
 (информацию)
- 9.36 drop-down menu (n) /ˌdrop daʊn 'menjuː/
 a list that appears when selected on a
 computer screen from which you can choose
 an option By selecting an option on the
 drop-down menu, you'll see what's available
 on the shop's website. ❖ раскрывающееся
 меню

- 9.37 navigate (v) /'nævɪgeɪt/
 find your way to a location on your computer
 or on the internet He found the official
 website confusing and difficult to navigate.

 > navigator, navigation (n) ❖ перемещаться,
 переходить
- 9.38 uninstall (v) /ˌʌnɪnˈstɔːl/
 remove a software program from a computer
 In order to update the app, I had to uninstall
 the previous version. ❖ деинсталлировать
 (программу) № Opp: install
- 9.39 cut and paste (expr) /kʌt ənd peɪst/
 select images or text to remove them from one
 document and put them in another You can
 cut and paste quotes from the news article to
 share on Twitter. ❖ вырезать и вставлять (при
 работе на компьютере)
- 9.40 hack (v) /hæk/
 illegally access a computer He was sent to
 prison after he hacked the politician's email.

 ➤ hacker, hacking (n) ❖ взламывать
- 9.41 swipe (v) /swaɪp/
 touch the screen on a device and move your
 finger quickly across it Swipe the phone
 screen to view the next photo. ➤ swipe (n)
 провести пальцем по экрану
- 9.42 refresh (v) /rɪˈfreʃ/
 click on a command to show the most recent
 version of a website or document You need
 to refresh the web page to see the changes
 you have made. ❖ обновлять отображаемую
 на экране информацию
- 9.43 scroll (v) /skrol/
 move parts of a text on a computer screen up and down I had to scroll down to find the right page in the long PDF. ➤ scroll (n)

 ❖ прокручивать вверх/вниз
- 9.44 graphics (n pl) /'græfɪks/
 digital designs or images She installed a
 more expensive card to see the graphics on
 the screen in better quality. ➤ graphic (n, adj)
 ❖ графика
- 9.45 USB port (n) /jux es 'bix poxt/
 (Universal Serial Bus port) the part of a
 computer where other devices like printers,
 USB sticks, etc. can be connected

 I connected my printer to my laptop's USB
 port, but it's not coming up. ❖ USB-разъем
- 9.46 RAM (n, abbrev) /ræm/
 (Random-Access Memory) computer memory
 My PC doesn't have enough RAM to run both apps at the same time. ❖ оперативная память
- 9.47 screenshot (n) /'skri:n∫ot/
 an image of what is shown on a screen at a
 particular moment She took a screenshot of
 his offensive comments on social media and
 sent it to her lawyer. ❖ снимок экрана

- 9.48 spreadsheet (n) /'spredʃiːt/

 a computer program with rows and columns to list data, e.g. for keeping records of a project or finances The accountant created a spreadsheet to list the company expenses.
 ❖ динамическая электронная таблица
- 9.49 compatible (adj) /kəm'pætəbl/
 having similar or matching characteristics
 I had trouble finding a charger that was
 compatible with my old camera.

 > compatibility (n), compatibly (adv)

 совместимый

 Opp: incompatible
- 9.50 read-only (adj) /ˌriːd ˈəʊnli/ which can be seen and read, but not changed • The document had been sent in read-only format, so I had to save it under a new name for editing. ❖ предназначенный только для
- 9.51 digital native (n) /ˌdɪdʒɪtl 'neɪtɪv/
 sb who has grown up with technology and can
 use it easily The generation born after 2000,
 could be regarded as digital natives, having
 grown up with technology. ❖ тот, кто хорошо
 разбирается в цифровых технологиях

Grammar Page 105

- 9.52 code (v) /kəʊd/ write a computer program using a set of numbers, symbols and words ● *I learnt to code* programs to build online games. ➤ code (n) ❖ код
- 9.53 launch (v) /lɔːntʃ/
 make a new product or service available to
 the public The company will launch a new
 version of the phone in a few months.

 > launch (n) ❖ запускать, выпускать

Listening Page 106

- 9.54 data analyst (n) /'deɪtə 'ænəlɪst/
 sb whose job is to collect and process
 information and statistics and then explain
 what this information means A good data
 analyst must know how to use information to
 help a company make business decisions.
 ❖ специалист по анализу данных
- 9.55 games developer (n) /geɪmz dɪ'veləpə(r)/
 sb whose job is to work with designers to turn
 ideas for games into playable games
 Her ambition is to become a video games
 developer at the end of her programming
 course. ❖ разработчик игр

- 9.56 information security analyst (n) /ˌɪnfəˈmeɪʃən srˈkjʊərəti ˈænəlɪst/
 sb whose job is to install software to protect computer networks and plan ways to keep these networks safe The bank employs information security analysts to prevent hacking attempts. ❖ специалист по защите данных
- 9.57 software engineer (n) /'softweər endʒɪnɪə(r)/
 sb whose job is to use their knowledge of
 computer science and coding to develop new
 computer programs A software engineer
 has to think out of the box to design and code
 new programs. ❖ разработчик программного
 обеспечения
- 9.58 web designer (n) /web dɪˈzaɪnə(r)/
 sb whose job is to plan and create internet
 sites, using text, sounds, pictures, graphics
 and video They hired a web designer to set
 up their new company website.

 ❖ веб-дизайнер
- 9.59 internship (n) /'ɪntɜːnʃɪp/
 a student training programme The science
 graduate did her internship at a government
 research lab. ❖ интернатура, практика
- 9.60 tutorial (n) /tjuː'tɔːriəl/
 a short video, book or computer program
 with instructions on a particular subject

 The camera comes with an online tutorial to help you learn to use it. ➤ tutor (n, v)
 ❖ ποςοбие

Speaking Page 107

- 9.61 barcode (n) /ˈbɑːkəʊd/ a pattern of lines printed on packaging or stuck onto products, which gives information readable by computer ● I questioned the supermarket bill when the shop assistant scanned the barcodes on some things twice. ❖ штрих-код
- 9.62 search engine (n) /sɜːtʃ 'enʤɪn/
 a program that finds data from a network

 This computer has Safari installed as the
 main search engine, but I'm used to using
 Google. ❖ система поиска (в Интернете)
- 9.63 co-ordination (n) /kəʊˌɔːdɪˈneɪʃn/
 the ability to control the movements of
 your body parts Playing with toys helps
 children develop their co-ordination. ➤ coordinate (v), co-ordinator (n) ❖ координация,
 согласование ை Also: coordination
- 9.64 addictive (adj) /əˈdɪktɪv/
 so enjoyable you do not want to stop Some
 TV series can be very addictive if you get into
 the story and watch one episode after another.
 > addict, addiction (n) ❖ вызывающий
 привычку

9.65 attention span (n) /əˈtenʃn spæn/
the amount of time sb can stay focussed
on and interested in sth ◆ Young children
can become bored quickly with an activity
as they have a limited attention span.
 ❖ продолжительность концентрации
внимания

Grammar Page 108

- 9.66 bank balance (n) /ˈbæŋk bæləns/
 the amount of money in a bank account

 Towards the end of the month, his bank
 balance is always very low. ❖ остаток на
 счете
- 9.67 faulty (adj) /'fɒlti/
 not working properly or not perfectly made

 This USB port is faulty so there's no point connecting your USB stick. ❖ неисправный
- 9.68 advisor (n) /əd'vaɪzə(r)/
 an expert or instructor who gives advice on
 a particular thing I had to call a technical
 advisor to get my computer back online.

 > advise (v), advice (n), advisable (adj)

 ◆ советник
 Also: adviser

Jobs

advisor information web designer data analyst security analyst IT consultant games software IT technician developer engineer

Use your English Page 109

- 9.69 keep (your) word (expr) /ki:p (jɔː) wɜːd/ do what you promised If Jack promised to help you, you can trust him to keep his word. ❖ сдерживать слово
- 9.70 keep a low profile (expr) /ki:p ə ˌləʊ 'prəʊfaɪl/
 not attract attention The boss is looking for
 people to work overtime, so I'm keeping a low
 profile since I'm already working too much.

 ❖ вести себя крайне сдержанно
- 9.71 keep track of (expr) /ki:p trak əv/
 follow what is happening or where sb/sth is

 I've got so many photos and videos it's hard
 to keep track of where I've stored them.

 ❖ следить за развитием чего-либо
- 9.72 keep an eye out for (expr) /ki:p ən ат aʊt fə(r)/ look for sb/sth while doing sth else This flat isn't bad, but I'm keeping an eye out for one somewhere quieter. ❖ внимательно наблюдать за чем-либо/кем-либо

- 9.73 keep (your) cool (expr) /ki:p (jɔː) ku:l/ remain calm, not get angry l'm sure the technical advisor will fix your phone connection soon, so keep your cool! ❖ сохранять спокойствие
- 9.74 cutting-edge (adj) /ˈkʌtɪŋˌedʒ/
 newest, most advanced Researchers are
 using cutting-edge technology to develop new
 vaccines. ❖ самый современный, передовой
- 9.75 (it's) not rocket science (expr) /(ɪts) not 'rɒkɪt 'saɪəns/
 (it's) not difficult to understand You'll soon get used to online shopping. It's not rocket science! ❖ это проше, чем кажется
- 9.76 light years (ahead) (expr) /ˈlaɪt jɪəz (əˈhed)/
 a very long distance (in front) Today's
 communication systems are light years ahead
 of what we had twenty years ago.

 ❖ шагнуть далеко вперед
- 9.77 like a well-oiled machine (expr) /ˈlaɪk ə ˌwel ˈɔɪld məˈʃiːn/ efficiently With the advice of our new coach, our team is pulling together and running like a well-oiled machine. ❖ слаженный механизм
- 9.78 (be) on the same wavelength (expr) /(biː) ɒn ðə seɪm, ˈweɪvleŋkθ/
 think in a similar way to sb else I love my parents, but I don't think we're on the same wavelength. ❖ на одной волне
- 9.79 reorganise (v) /ri'ɔ:gənaɪz/
 change the order of things or how things are
 done Since I reorganised my filing system,
 it's easier to find things. ➤ reorganisation (n)
 ф реорганизовывать
- 9.80 IT technician (n) /ˌaɪ ˈtiː tekˈnɪʃn/
 sb whose job is to install, maintain and
 repair hardware and software on computers
 and related devices The IT technician
 has installed new hardware on our office
 computers. ❖ IT-специалист
- 9.81 plug in (phr v) /pl∧g ɪn/
 connect sth to an electricity supply or to an
 electronic device Simply plug in the USB to
 your laptop and download your photos.
 ❖ подключать (к сети)
- 9.82 be obsessed with (expr) /bi əb'sest wɪð/
 think or worry about sth so much that you can't
 think about anything else He's obsessed
 with social media and it's interfering with
 his studies. ➤ obsession (n) ❖ постоянно
 думать о чем-либо/ком-либо, быть сильно
 зацикленным на чем-либо/ком-либо
- 9.83 autonomy (n) /ɔː'tonəmi/
 the ability to act or decide independently
 The office staff have no autonomy and are controlled by company management decisions.
 ➤ autonomous (adj), autonomously (adv)

независимость, автономность

- 9.84 experimentation (n) /ɪkˌsperɪmen'teɪʃn/
 the activity of doing experiments to try
 out or test the effects of sth ◆ After some
 experimentation, they found the best layout for
 the desks and equipment in the office.

 > experiment (n, v), experimental (adj)

 * экспериментирование
- 9.85 mechanics (n pl) /məˈkænɪks/
 how sth works or is done; the technical
 aspects of sth I know little about the
 mechanics of how computers work, but that's
 why we have technicians. ➤ mechanical (adj)
 ❖ специфика, принцип действия
- 9.86 theoretical (adj) / ุิยาฮ'retɪkl/
 which could possibly happen or exist

 On the course, we gained theoretical and practical knowledge of IT. ➤ theoretically (adv)
 * теоретический
- 9.87 sensor (n) /'sensə(r)/
 an electronic device that detects sth The
 security camera has a sensor which switches it
 on when it detects movement in the room.

 ➤ sensory (adj) ❖ датчик

Technology: nouns algorithm drop-down **RAM** artificial menu screenshot intelligence early adopter search engine barcode face recognition sensor bot format spreadsheet capacity graphics text editor chatbot grid the cloud data centre port USB port digital native privacy

Technology: verbs code | launch | refresh | evolve | monitor | scroll | export | navigate | swipe | hack | plug in | uninstall

Writing Pages 110-111

- 9.89 a wealth of (expr) /ə welθ əv/ a large amount of sth • She has a wealth of experience in robotics. ❖ богатство, изобилие
- 9.90 distraction (n) /dɪs'trækʃn/
 sth that prevents sb from concentrating on
 sth else I need to focus on work without
 distractions like social media or phone calls.
 > distract (v), distracting (adj) ❖ что-либо
 отвлекающее внимание

- 9.91 worksheet (n) /'wɜːkʃiːt/
 a document with a set of exercises for a
 student to do Our maths teacher gave us two
 worksheets with exercises to do for homework.
 ❖ письменное задание
- 9.92 move with the times (expr) /mu:v wiθ ðə taimz/
 adapt your ideas and ways of doing things to be up-to-date with modern trends I think your life will be easier if you move with the times and finally get a smartphone. ❖ шагать в ногу со временем
- 9.93 critical (adj) /ˈkrɪtɪkl/ essential ● International co-operation is critical for the project to succeed. ➤ critically (adv) • решающий, переломный
- 9.94 respondent (n) /rr'spondent/
 sb who replies to sth In the survey, 50% of respondents said they checked their emails and instant messaging several times per day.

 > respond (v), response (n)

 ◆ опрашиваемый, респондент

Expressions

be obsessed with cut and paste keep your word keep a low profile keep track of keep an eye out for keep your cool (it's) not rocket science light years (ahead) like a well-oiled machine on the same wavelength move with the times

Adjectives

addictive compatible read-only appealing critical repetitive astounding cutting-edge theoretical automated pervasive universal autonomous portable

Live well, study well

Page 112

- 9.95 punctual (adj) /'pʌŋktʃʊəl/ being on time ● I'm surprised that Leo is late. He's usually punctual. ➤ punctuality (n), punctually (adv) ❖ пунктуальный
- 9.96 establish (v) /ɪs'tæblɪʃ/
 create sth designed to last He feels much
 healthier since he's established a better sleep
 pattern. ➤ establishment (n), established (adj)
 ❖ основывать
- 9.97 budget (v) /ˈbʌʤɪt/
 to plan what you spend We'll have to budget
 carefully to be able to afford a holiday.

 > budget (n) ❖ планировать бюджет
- 9.98 paycheck (n) /'peɪtʃek/
 salary or wages Your paycheck will be in the
 bank on the last day of the month.

 ❖ зарплата В Also: pay cheque (UK Eng)
- 9.99 outgoings (n pl) /ˈaʊtgəʊɪŋz/
 the costs that you have to pay in a certain
 period His pay is barely enough to cover his
 monthly outgoings. ❖ издержки, расходы

 В Opp: income
- 9.100 live up to (phr v) /liv ∧p tu:/
 be as good as sb hopes The camera on
 my new smartphone didn't quite live up to my
 expectations. My old one was better.
 ❖ оправдывать (надежды)